

EXHIBIT 1

PINNACLE

Position: Customer Engineer 6 - Dell Driving Tech (12039263)

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Find Relevant Candidates

Unsys Corporation

Pick-Up Location

4720 Eisenhower Ave
Alexandria, VA 22304
United States of America

No contact info found

Description

40 hours per week
150 miles

The major duties are contractors not willing to travel to other areas not following documented service call handling procedures and low completion rate**

- Great customer satisfaction and communication skills.

- A+ Certification- Not required

- Experience with replacing hardware components on desktop computers in a professional environment. Hardware components include motherboards, power supplies, etc.

- Experience with replacing hardware components in laptop computers in a professional environment. Hardware components include motherboards, processors, LCD screens, etc. (Preferred but not required)

- Must be willing to drive up to 150 miles per week. Typically will drive under 50 miles a week.

- Dress code is business casual.

- Work hours are Mon - Fri 8:00 AM - 5:00 PM with a 30 minute lunch. No overtime and candidates must report only the hours they actually work.

Status

CLOSED

Position Was Filled

Open matches and/or applications found:

General

Customer Engineer 6 - Dell Driving Tech

Candidate

10/15

People

Eddiong E. Uko

CAREER OBJECTIVE

To obtain a position that will allow me to develop further and utilize my diverse skills and knowledge as a team player, which will help boost the image of your company.

WORK EXPERIENCE:

**National Aeronautics and Space Administration/ Goddard Space Flight Center,
Greenbelt, MD, 11/2010-present
Computer System Engineer/System Administrator**

- Planning and controlling the use of computing resources.
- Coordinating, maintaining, and upgrading hardware and software which include workstations, LAN, using software development tools and packages.
- Identify and solve technical issues during all phases.
- Develop technical reports and documentation.
- Diagnose and resolve network connectivity issues regarding IP address conflicts.
- Maintaining the security of computer systems, ensuring security controls are implemented throughout the system's life cycle.
- Developing, implementing, monitoring and ensuring compliance to IT security regulations.
- Periodic scans of systems for upgrades and troubleshooting of **Windows 7 and XP** platforms using **Dell's Kace tool**.
- Management and configuration of profiles within **NetIQ** and **AD**.

**U.S. Department of Agriculture Headquarters (Corporate Brokers, LLC),
Washington, D.C., 10/2009- 10/2010
Sr. Helpdesk Support Technician**

- Imaging, update installation and patching of desktops and laptops.
- Installing, configuring and maintaining local area networks.
- Managing user accounts and issues within an **Active Directory** environment (**AD 2003**).
- Assisting users experiencing issues with Citrix connectivity issues.
- Coordination of new hardware project rollouts.
- Managing and maintaining hardware and software inventory.
- Using **DAMEWARE** to support users remotely.
- Managing **Windows server 2003/ 2008**, installing and updating security patches, managing users and accounts.

- Configuring, managing and maintaining software applications through **DESKTOP AUTHORITY**.
- Maintaining asset tracking and logs of hardware inventory.
- Use of **REMEDY** ticketing system to retrieve and input trouble issues.
- Repair and /or coordinate repair of hardware devices with vendors.
- Setup, diagnose and troubleshoot Blackberry issues through the **BES**.
- Coordinate troubleshooting techniques with fellow team members.
- Troubleshooting support calls relating to **Windows 7** and **XP** system problems.

**U.S. Environmental Protection Agency Headquarters (KForce Staffing, LLC),
Washington, D.C., 02/2009-10/2009
Systems Support Technician**

- Troubleshooting user hardware and software issues.
- Troubleshooting **Lotus Notes** mail issues.
- Diagnosing and troubleshooting network and local printing cases.
- PC and laptop configurations and imaging such as Symantec Ghost imaging.
- Managing Domino Mail Servers.
- Managing users through **Active Directory 2003**.
- Server tape backups using **Veritas backupexcc**.
- Performing upgrades and system updates to anti-virus patches, and mobile devices.
- Applying security patches and upgrades/updates to servers and client systems through System Center Configuration Manager (**SCCM**) **2007 SP1**.
- Configuration and support of blackberry phones for users through **BES**.
- Managing, configuring and updating software through **ZENWORKS** and **VMware** systems.

**Office of Unified Communications, Washington, D.C., 12/2008 - 06/2009
IT/Telephony Specialist**

- Troubleshoot and support **Sentinel** and **Avaya** applications.
- Tracking faulty hardware systems such as **CIM** cards and phones
- Retrieving 911 emergency calls from server for cases.
- Resolving issues through **HEAT** ticketing system.
- Ensuring that workstations are set up for 911/311 applications.
- Ensuring that all phones are functional and the applications.
- Configuring and resolving workstations through TCP/IP and protocol settings, hub and switch connections.
- Handling **Computer-Aided Dispatch (CAD)** and **Pictometry** applications.
- Training of employees on various areas of application procedures and methods.
- Updating antivirus and security patches.
- Backup and retrieval of stored calls on the servers.

**U.S. Coast Guard Headquarters (The Centech Group Inc.), Washington, D.C.,
05/2006 -12/2008**

Systems/ Helpdesk Analyst

- Used and support the MS Office suite and Windows desktop operating systems
- Used and support Active Directory to create and manage user accounts.
- Installed, configured and maintained server hardware and software.
- Used **MS NOS** in an **Active Directory** environment.
- Immediate response to users having issues via e-mail, phone, walk in or **REMEDY** ticket.
- Assisted users with basic **3COM-based VOIP** phone issues.
- Managing **Windows server 2000/ 2003**, installing and configuring security patches through the System Management Server (**SMS**) **2003**.
- Diagnosed and troubleshoot hardware and software based issues
- Interacted with users at all levels to respond to requests for technical expertise
- Used remote assistance to troubleshoot user issues.
- Tested of the integrity of new applications and software before distribution.
- Checking of infected workstations that may compromise network security.
- Assisted users with **Citrix** and **VPN** connectivity issues.

**Medical Services, U.S. Department of State (Teksystems, Inc.), Washington, D.C.,
04/2005-05/2006**

Junior Systems Administrator

- Diagnosing and troubleshooting laptops, desktops, printers and scanner issues.
- Managing and setting up user accounts using **Active Directory 2003**.
- Troubleshoot network connectivity issues.
- Applying appropriate permissions to files and folders on the server.
- Troubleshooting and maintaining **Windows XP Pro** and **2000 Pro** platforms.
- Keep track of server run rates to determine efficiency.
- Provide support for department-related software like for E-MED database.
- Standard troubleshooting of **MS Office Suite 2000, 2003 and XP**.
- Mediator between vendors and IT unit.
- Used **LANDesk** to rapidly respond user requests for help.
- Used **HEAT & Paragrין** ticketing applications as call tracking system.
- Daily checking and clearing of logs on the server such as application, security and system logs.
- Building and imaging of machines for users.
- PC configuration using **Sysprep, Symantec Ghost, Zenworks**.
- Assist users remotely using **Carbon Copy**.

- Train new users on basic network essentials and computing policies and procedures.
- Assisting users over the phone domestically and those on foreign assignments.
- Tape backup management using **Veritas**.

Epstein, Becker & Green, PC (Teksystems, Inc), Washington, D.C., 01/2005-04/2005

Desktop Support Specialist

- Respond to customer requests for support via e-mail, telephone, walkups, call-tracking software.
- Provide support to Dell and IBM laptops and desktops by replacing faulty peripherals, such as hard drives, power supplies, memory sticks, keypads, monitors and BIOS batteries.
- Troubleshoot network connectivity issues.
- Track issues and trouble tickets using **HEATS.5** until resolved.
- Resolve remote user issues such as VPN Dial-up and Citrix
- Basic troubleshooting of **Desksite DMS**.
- Setting up of audiovisual conferencing.
- Daily changing of backup tapes.
- Record maintenance of hardware in asset database.
- Participate in team projects that enhance the quality of service.
- Support of Windows XP Professional and Win2Kpro operating systems.
- Basic troubleshooting of **MS Office 2003** and XP as Outlook, Word and Powerpoint.
- Escalate problems to proper team/unit.
- Resolving issues within a timely, standardized manner.
- Creating user accounts and management through Console One.

Troutman Sanders, LLP (Teksystems, Inc), Mclean, VA , 08/2004 -12/2004

Desktop Support / User Services Specialist

- Troubleshooting hardware and software issues.
- Upgrading firm-related software and hardware.
- Maintaining inventory of equipments -blackberries, laptops, desktops, projectors and pc peripherals.
- Remotely accessing user machines using **ALTIRIS**.
- Imaging / ghosting of new machines for the firm using **Symantec**.
- Administering daily server backups.
- Using Active Directory to manage user accounts.
- Troubleshooting IIP and Epson Color printer issues such as changing rollers, replacing fusers and taking care of paper jams, cleaning toner areas and changing toners.
- Managing the Exchange 2000 server to create user profiles.

- Setting up of Video and teleconferences using Room Tracker.
- Serve as a contact point to vendors for the firm.
- Immediate response to ticket requests using **IQ tracker**.
- Managing documents using **iManage DMS**.
- Setting up workstations for new users.

Hogan & Hartson, LLP. (Teksystems, Inc), Tysons Corner, VA, 07/2004 – 08/2004
Desktop Support Specialist

- Assisting users with immediate deskside needs.
- Resolving **Win2KPro** and other OS issues
- Diagnosing and troubleshooting hardware/ firm-software related issues.
- Providing support through e-mail, phone and walk-ins.
- Serving as a mediator between vendors and firm
- Providing valuable input as to the improvement of service and other issues.
- Providing support of blackberries, PDA's, laptops, desktops, and projectors.
- Setting up of audiovisual conferences with the use of projectors.
- Troubleshooting basic MS applications as Outlook, Word, Powerpoint.
- Prompt response to resolving issues using HEAT 5.5 ticketing system.
- Daily changing of backup tapes.
- Troubleshooting VPN dial-ups and Citrix issues.
- Maintaining regular inventory of firm equipments.
- Handling various printer issues such as paper jams, bad fusers, toner change, changing rollers.
- Managing user's accounts, group policies and logins within AD.
- Resolving connectivity issues.
- Setup for new employees.

Steptoe & Johnson LLP, Washington, D.C., 04/2003 – 07/2004
Hardware / Software Support Analyst

- Imaging and installing personal computers, printers and other computer peripherals.
- Assisted users to resolve computer – related problems such as inoperative hardware or software, including network connections.
- Assist with work projects such as converting to new hardware or software.
- Installed and tested new software packages and upgrade of Win2KPro OS .
- Made and tested network connections from Hub unit to computers ensuring each workstation was configured with accurate user information.
- Analysis and troubleshooting of common computer problems and learning new systems on the job.

- Made modular repairs and maintenance of computer equipment on a timely basis, thus minimizing user downtime.
- Assisted in maintaining inventory and tracking of computer equipment, supplies and accessories such as Dell, IBM, Toshiba, and HP printers, desktops and laptops .
- Made recommendations for improvements in computer system.
- Created user accounts and connected them to the network.
- Setting up of new systems for new employees.
- Used VNC to remotely render assistance to clients.

The Pentagon / Navy Yard Annex (Apex Systems, Inc), Arlington, VA, 10/2002 – 02/2003

Deployment / User Support Specialist

- Installation , upgrading and supporting Windows 2K Pro
- Diagnosis and troubleshooting of hardware and software issues
- Creating and managing new user profiles
- Imaging/ installation of new systems with applications to specification
- Troubleshooting of LAN connectivity issues
- Troubleshooting of MS applications such as Outlook , Outlook Express , Explorer
- Knowledge of DNS /DHCP/TCP

Navy Aircraft Warfare Center (Apex Systems, Inc), Patuxent River, MD, 05/2002 – 10/2002

Deployment / User Support specialist

- System building and imaging of computers
- Orientation of clients to new software , usernames and navigation techniques
- Troubleshooting of hardware and software like MS Outlook Express and network connections.
- Creating new user profiles and passwords within AD
- Upgrading and supporting systems such as Windows NT /95 & 98 to Windows 2k Pro and Windows 2000
- Migration and Support of applications such as *PST files , .PAB files, MS Exchange 2000
- Configuring and troubleshooting desktop settings
- Immediate deployment of Dell computers to clients on base

Andrew's Airforce Base (Apex Systems, Inc), Camp Springs , MD, 06/2001 – 05/2002

Technical Support Specialist (P/T)

- Installation of computers , hardware and software
- Diagnosing and troubleshooting of PCs in a Windows environment
- Accurate response to trouble calls and effectively providing solutions
- Diagnosis and troubleshooting of MS Office suite
- Migration , configuration and troubleshooting of desktop settings
- General hardware maintenance
- LAN support

The Maniscalco Law Firm, Washington, D.C., 11/99 – 05/2002

User Support / PC Technician

- Diagnosing and troubleshooting of desktops such as Dell Optiplex GX1 , Compaq , IBM PCs
- General upgrade of systems to current OS either manually or using RIS
- Installation of hardware and software in PCs
- Diagnose and troubleshoot network connectivity issues
- Assist in creating and managing users in Windows NT environment
- Problem resolution of clients in certain applications like MS Word , Excel, PC Anywhere and PC Docs
- Preventive maintenance duties on PCs
- Litigation support using Dataflight's Concordance, Summation, Casemap, JFS litigator notebook and Westlaw

Education & Training

B.Sc., Potomac College , Washington , D.C.

Major: Information Systems Management (Network Security track) (GPA 3.23)

Civil Law, University of Uyo, Akwa Ibom State, Nigeria (GPA 3.71)

B.Sc., Business Management, Akwa Ibom State Polytechnic, Akwa Ibom State, Nigeria (GPA 3.40)

Socrates Technologies Center , Largo MD. :- A+ , MCP certified ; MCSE candidate
Help Desk Support , Desktop Support Specialist , Dell Certified Systems Expert (DCSE),
PC repairs , Windows 95/98, Windows 2000 Professional, XP/ XP Professional, System
migration and staging , Exchange 5.5, Laptop imaging, Working with HP laserjet 4030,
4000, 4250, 8000, 8100, 2430, 2300, 4350; Color Laserjet 4650 and 5550 printers, by
changing toners, fusers, rectifying paper jams and taking care of error messages that may
appear, connect printers to networks, configuration of printers, working with fax
machines, Hitachi DDP92 printers, Fujitsu M4020 scanners, Sony, Dell and IBM laptops.

Active Directory 2003 management, Applying permissions to folders on the server, monitoring run rate of servers, troubleshoot access to folders and files on server. Run backup daily on servers.

REFERENCES AVAILABLE UPON REQUEST

Veronica Kariuki

1027C Margate Ct Sterling Virginia 20164 703-593-1403 / 571-313-9353

· veronicamkariuki@gmail.com

VK

Executive Summary

Experienced IT resource with leadership and practical experience in hardware, infrastructure, communications and software engineering. Independent self-starter with initiative and drive to achieve results quickly. Excellent communication, sales, service, and client management skills. Consistently rated high for quality customer service. Effective working independently or as a team member with colleagues and clients of diverse backgrounds and experiences. Currently seeking career advancement as a consultant to hardware infrastructure and software engineering projects as a consultant to the organization.

- Business Sales Management
- Remote services and On-site repair technician skills and knowledge
- Geek Squad Supervisor- individualized hardware testing, analysis, and repair
- Lockheed Martin Software Engineer- software developer, website designing, tester
- Talk Tyme Network- self-motivator, self-starter, successful business owner
- Basma Communications- strong sales leading capabilities, successful regional sales developer

Technical Qualifications

UNIX, HP UX, A+, IC3, C++, C, JAVA, HTML, Photoshop, Flash, Dreamweaver, Technical Service & Support for both Windows and Macintosh environments (WinXP, Vista, Win7, and Win 8 operating platforms and OSX platforms); Configure iOS and Android operating system devices; Microsoft Outlook email client; Parallels, VM Ware, and other virtual environments; Manual Virus Removal Skills, Hardware/Software Repair Skills, Data Migration Skills

Education

- Morgan State University Bachelor of Science Computer Science, Computer Programming
- University of Maryland University College Master of Science IT Management/Business Management

Staples, Inc. (July 2012 - Present)

Staples is the leading international business supply and technology organization.

Account Manager. Responsible for driving business results by delighting and engaging a team to reach goals of the company and satisfying clients and customers while building a strong sales force via technical and wireless services and top-line sales. Responsible for technical repairs and service to clients both on-site and in-store locations.

Microsoft Certified Windows 8 Consultant (Staples).

Perform on-site technical repair services in client homes and offices as needed and required. Filter client service calls and deliver solutions to client issues via phone.

Install and replace computer hardware and software for PCs and Mac computer systems as required. **Perform data backups and data transfer services.** Perform quality controlled inventory and analysis of hardware and software client units.

Develop solid customer technical solutions.

Create trouble tickets via OMS system to manage client service issues in a FIFO manner as well as to update, track, resolve and complete tickets effectively.

Develop and build customer retention.



Geek Squad/Best Buy Inc. Reston, Va. (November 2008 – July)

The Geek Squad is a subsidiary of the Best Buy Company that offers various computer-related services and accessories for residential and commercial clients. The Geek Squad provides services in-store, on-site, and over the internet via remote access.

Department of Computer Technology, (Supervisor) **Introduced and trained clients on utilization of various operating systems.** Performed individualized hardware testing, analysis and repair as well as determined root-cause issue. Duties also include Installing, updating, and troubleshooting applications and software packages. Motivate, manage, and promote the daily operations of a Geek Squad Precinct. Supervise and motivate a technical team. Responsible for networking and internet configurations, computer and hardware installations, computer repair and diagnostics, and remote services.

Highlights:

Best Buy is an authorized Apple Corporate Reseller/Retailer. Developed a working knowledge of iOS and OSX operating systems. Install and repair OSX operating systems and hardware for Apple computer clients. Restore OSX and Windows operating systems to factory requirements. Update software packages and deploy operating systems as needed.

Maintain, manage, and configure Android operating systems, iOS operating systems, OSX operating systems and Windows operating systems for client use.

Required to build a successful department by structurally attaining daily, weekly, and monthly revenue goals/quotas.

Manage the productivity of 11 Technical Sales Agents via governed metrics used by company and client satisfaction metrics.

Manage client issues to develop a genuine level of satisfaction & rapport between client & company.

Educate Technical Sales Agents in service duties required to be productive while meeting expected turn-times.

Delegate, coach and train direct reports to perform Dept. of Defense drive wipes to effectively destroy data and remnants of client information;

Coach and train direct reports to perform memory and hard drive stress testing to determine the effectiveness of RAM modules and hard drives.

Provide IT support services such as assist clients with Microsoft Outlook errors and establishing email client.

Assess and diagnose client hardware and software issues with other software including QuickBooks and Quicken.

Effectively train and coach direct reports to accurately perform hard drive repairs on units with bad sectors.

Coach and train direct reports to accurately perform data transfers/backups to protect client information while not transferring infected files to new media.

Recover and install OS systems including Win 7 and Win 8, Vista, XP, OS X.

Effectively perform virus removals both manually and via several automated techniques.

Conduct hardware repairs to standards of A+ (CompTIA) standards to correct device issues including motherboard replacements and processor installations.

Coach and train direct reports to build complete, operable computer systems for client use.

Employee Experience Committee Captain, (December 2010-January 2012)

Motivate & encourage over 100 employees to have a dynamic employee engagement while working with Best Buy. Direct all employee functions including volunteering engagements for the location. Develop and execute affairs for the employee and act as a liaison between the employees and the leadership staff. Meet weekly with leadership staff to discuss new avenues to conquer with employees in addition to issuing employee concerns and desires while still maintaining a great experience in the workplace. Results-changed the employee view and moved the team 400 basis points to having a great work environment.



Basma Communications. White Marsh, Md. **[REDACTED]** (November 2006 – March 2007)

Basma Communications is a regional communications company that provides voice, data, and internet telecommunications services to individual and business customers.

Verizon Wireless. Bowie, Md. **Technical Representative** (October 2004 – November 2006)

Verizon Wireless operates one of the nation's most reliable and largest wire-less voice and data network. Providing America's largest Mobile-to-Mobile calling family of more than 80 million subscribers, the company offers customers with a high level of satisfaction by offering a wide variety of quality products and services

Talk Tyme Networkx. Baltimore, Md. **Business Owner/Manager.** (January 1999 – May 2001) *Entrepreneur Venture.*

Owned and operated a retail wire-less communications company.

Lockheed Martin. Greenbelt, Maryland, **Software Engineer** (August 1996 – November 1997)

Lockheed Martin Corporation is a global company that engages in the research, design, development, manufacturing, integration, and sustainment of advanced technology systems, products, and services in the US and abroad. The company's primary business segments are: Aeronautics, Electronic Systems, Information Systems & Global Services, and Space Systems.

Awards and Certifications

- IC3 Certiport Computing Skills
- Mortgage/Loan Officer Certification
- Maryland EDGE Business Center Entrepreneurial Award of Achievement
- Society for the Advancement of Computer Science Award
- NASA High Performance Supercomputing SI Scholarship
- Gladys M. Finney Scholarship



REFERENCES

Janet V. Hill, President, Hill Family Advisors **202-546-0111** hillvjanet@aol.com

Dr. Louise Johnson, President, MULBA & Powermakers INC Baltimore MD **410-521-7001**

Dana Long, President, D. Long & Associates Bowie MD **866-567-9727**

Rick Anderson, District/General Manager, Best Buy Reston VA **310-594-7158** rick.anderson2@bestbuy.com

Brandon Dunaway, Operations Manager, Best Buy Reston VA **703-785-2795**

Haslyn Parris, Assistant Manager, Verizon Wireless Bowie Maryland **301-254-8417**

Customer Engineer 6 - Dell Driving Tech

Location: Alexandria, VA

Duration: 6-12 months

40 hours per week

150 miles

Great customer satisfaction and communication skills.

A+ Certification- Now required

Experience with replacing hardware components in desktop computers in a professional environment. Hardware components include motherboard, processor, memory, etc.

Experience with replacing hardware components in laptop computers in a professional environment. Hardware components include motherboard, processor, LCD screens, etc.

(Preferred but not required)

Must be willing to drive up to 750 miles per week. Typically will drive under 500 miles a week.

Dress code is business casual.

Work hours are Mon Fri 9:00 AM to 5:30 PM with a 30 minute lunch.

MUST be a US Cit.

Duration: Long term



Consultant 2.doc

Submitted Resume:



Veronica Kariuki.docx

Veronica Kariuki:

Reason for disqualification:

- Over qualified
- Manager Title

Reason for sending **Edidiong E. Uko**

- More hands on

Result of the Submission – The candidate submitted was not selected by the client. We did not fill the position.

----- Forwarded message -----

From: "Kumar Nagdev" <knagdev@eteaminc.com>

Date: Jul 31, 2013 11:51 AM

Subject: JOB OPPORTUNITY - FIELD TECHNICIAN - ALEXANDRIA, VA.

To: <veronicamkariuki@gmail.com>

Cc:

Greetings,

My name is Kumar and I am recruiter at eTeam Inc. eTeam Inc is a global contingency staffing firm servicing fortune 1000 clients globally. We have an excellent job opportunity with one of our client.

Job Title: [REDACTED]

Location: Alexandria, VA

Duration: [REDACTED]

Job Requirements:

EXHIBIT

Veronica

A

A+ Certification- Required

Experience with replacing hardware components in desktop computers in a professional environment. Hardware components include motherboard, processor, memory, etc.
Experience with replacing hardware components in laptop computers in a professional environment. Hardware components include motherboard, processor, LCD screens, etc. (Preferred but not required)

Typically will drive 200-500 Miles a week. Should be willing to drive 750 miles a week.
Work hours are Mon Fri 9:00 AM to 5:30 PM with a 30 minute lunch. No overtime and candidates must report only the hours they actually work.

Duration: ~~Long term~~

If you are qualified, available, interested, planning to make a change, or know of a friend who might have the required qualifications and interest, please call me ASAP at (732) 248-1900 Ext.525 even if we have spoken recently about a different position. If you do respond via e-mail please include a daytime phone number so I can reach you.

Also, please take a few minutes to answer some of the questions below as they will help me qualify your candidature

Full Legal Name as in Driving License/ Passport:

Preferred email ID:

Day/ Evening phone numbers:

Current Location:

Work Authorization:

Earliest availability for Phone/ On-Site Interview:

Hourly Rate:

Earliest possible start date:

Two Professional References:

Also, be aware that our client conducts an extensive background checks on candidates who are extended offers of employment.

Sincerely yours,

Kumar Nagdev

eTeam Inc

knagdev@eteaminc.com

(732) 248-1900 Ext.525

1001 Durham Avenue Suite 201

South Plainfield, NJ, 07080

.....
Note: Please allow me to reiterate that I chose to contact you either because your resume had been posted to one of the internet job sites to which we subscribe, or you had previously submitted your resume to eTeam Inc. I assumed that you are either looking for a new employment opportunity, or you are interested in investigating the current job market.

If you are not currently seeking employment, or if you would prefer I contact you at some later date, please indicate your date of availability so that I may honor your request. In any event, I respectfully recommend you continue to avail yourself to the employment options and job market information we provide with our e-mail notices.

Thanks again.Kumar

If you would like to unsubscribe, please click [here](#).

From: Kumar Nagdev <knagdev@eteaminc.com>
Date: Mon, Aug 5, 2013 at 12:22 PM
Subject: RE: Resume
To: V Kariuki <veronicamkariuki@gmail.com>

Hi Veronica,

Thanks for the email, But however we are looking for Male Candidate as this is an Field Job.

Thanks & Regards,

Kumar Nagdev

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908-757-0800 (F)

knagdev@eteaminc.com

www.eteaminc.com

From: V Kariuki [<mailto:veronicamkariuki@gmail.com>]
Sent: Monday, August 05, 2013 12:18 PM
To: Kumar Nagdev
Subject: Resume

Sorry. Resume is attached now.

VKARIUKI





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Looking for a great job? Join eTeam. We're looking for talented staffing professionals to join our staff. We also provide contract assignments and full-time jobs at Fortune 2000 Companies. We've been named one of the best companies to work for by Staffing Industry Analysts and New Jersey Business.

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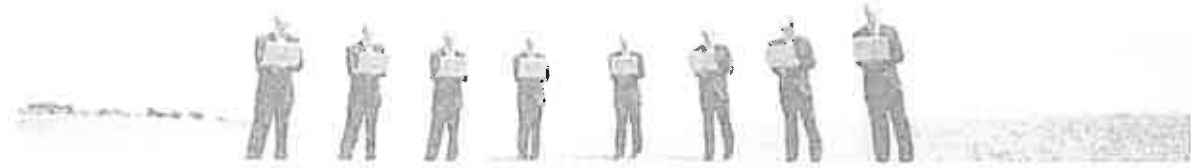
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Qatar Office

10th Floor
Charlton House, MA 01913

[Contact Us](#)

West Region Office

10th Floor
South Ridge, CA 94015

[Contact Us](#)

900 W. North Avenue

Suite 700
Chicago, IL 60642

[Contact Us](#)

777 S. First Street

One Railway
Houston, TX 77006

[Contact Us](#)

2000 Corporate Ridge

Suite # 200
McLean, VA 22102

[Contact Us](#)

U.S. Office

1000 E. 10th Avenue
Suite 201
Chicago, IL 60642
001-877-851-Team (T)

[Contact Us](#)

1400 Main Street

Windsor, ON V4T 1G2
Canada

[Contact Us](#)

1000 E. 10th Avenue

Suite 201
Chicago, IL 60642
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Global Offices

UNITED STATES

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CANADA

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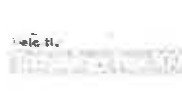
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Clients

Awards



Client Testimonials

About Us

Global Offices

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Suite 201

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eTeam | LinkedIn

Page 1 of 1

LinkedIn

Join LinkedIn and see how you are connected to eTeam. It's free.
Get access to insights about your network, job posts of companies

Join LinkedIn

Already a member?

Sign in

eTeam

Overview



eTeam was formed in 1999 with the goal of becoming the supplier of choice for clients, employees and contingent workers. Today, we're one of the fastest-growing companies in New Jersey and ranked as one of the best companies to work for by Staffing Industry Analysts and New Jersey Business. We're also an honored member of DoD's Technology Fast 50.

eTeam provides high-level staffing, SCW and pay rolling services to structured contingent workforce programs and projects across the U.S. Our talent is India. We also offer some J-to-hire and direct placement. Our "No-Sell, Service-Only" approach has resulted in Accelerated Hires, lower costs, reduced risk and better service for Fortune 2000 Companies, Large System Integrators and Government Agencies.

eTeam Fact Sheet

- Incorporated in 1999 as a Minority Business Enterprise
- Industry Created provider to diversified projects for Government Agencies and System Integrators
- India Recruiting Market Specialists
- Specialized in structured contingent staffing, information & technology outsourcing, ITSS, J-to-hire and direct hire
- Primary provider to companies utilizing MSP/MIS
- Provider of customized, strategic staffing and SCW solutions for enterprise-level projects

Our Mission: To be among the 10% of suppliers for structured contingent workforce and SCW programs

Our Motto: Efficiency, synergy, expertise

Our Promise: No-Sell, Service-Only

Our Mission Statement:

Specialties

Global Contingent Workforce Management, Strategic Project Staffing and ITSS/ITSS/ITSS

Type

Privately Held

Company Size

501-1000 employees

Website

<http://www.eteaminc.com>

Industry

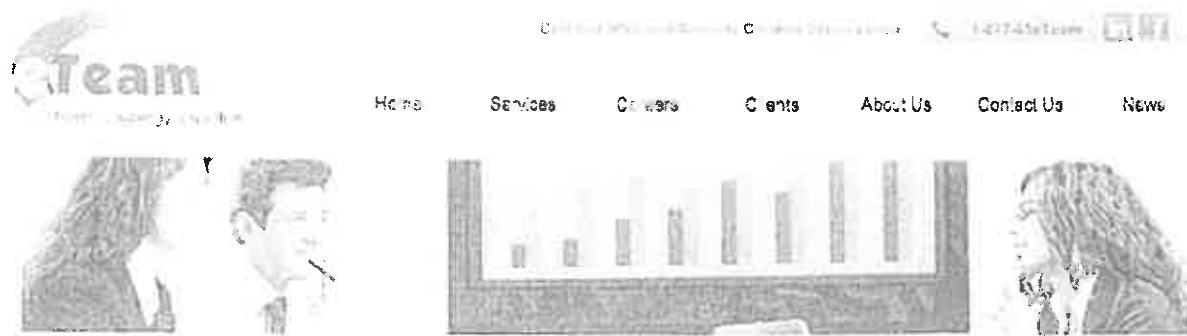
Information Technology and Services

Founded

1999

Headquarters

1001 Gurham Avenue, Suite 201
South Plainfield, New Jersey 07080
UNITED STATES



Corporate Job Opportunities

The image shows the search filters section of the eTeam website. On the left is the eTeam logo with the tagline "Efficiency. Expertise. Excellence." Below the logo is a search bar with the text "Keywords:". To the right of the search bar are links for "Home", "Sign in", and "Register". Below the search bar is a section for "Jobs Category:" with a dropdown menu. The dropdown menu is open, showing the following options: "Select All", "eTeam Corporate", "eTeam United States", "eTeam India", "Job Type:", "Select All", "Direct Placement", "Contract", "Flight to Hire", "Country:", "State:", "Select All", "Alaska", "Alabama", "Arkansas", "American Samoa", and "Zip Code".



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[Careers](#)
[Clients](#)
[Contact Us](#)


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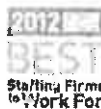
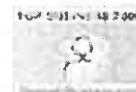

United States Job Opportunities


[Home](#)
[Sign in](#)
[Register](#)
Keywords:
Jobs Category:
☐ Select All
☐ eTeam Corporate
☐ eTeam United States
☐ eTeam India

Job Type:
☐ Select All
☐ Direct Placement
☐ Contract
☐ Right to Hire

Country:
☐ Select All

State:
☐ Select All
☐ Alaska
☐ Alabama
☐ Arkansas
☐ American Samoa

Zip Code:
Clients
☐ All

Finest
Deloitte
Technology Firm 100

Team
☐ All

☐ eTeam

☐ eTeam India

☐ eTeam United States

☐ eTeam Corporate

☐ eTeam Global

☐ eTeam Europe

☐ eTeam Asia

☐ eTeam Africa

☐ eTeam Latin America

☐ eTeam Middle East

☐ eTeam Oceania

☐ eTeam South America

☐ eTeam Europe

☐ eTeam Asia

☐ eTeam Africa

☐ eTeam Latin America

☐ eTeam Middle East

☐ eTeam Oceania

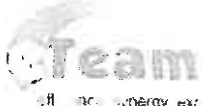
☐ eTeam South America

☐ eTeam Europe


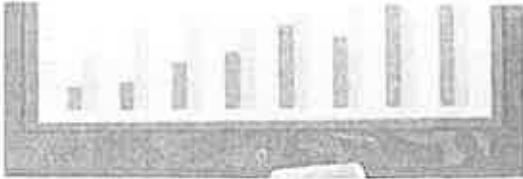
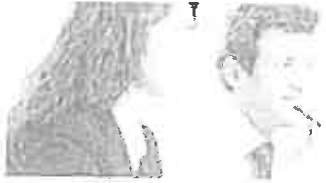
☐ eTeam Asia

☐ eTeam Africa


☐ eTeam Latin America



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Canada Job Opportunities



Home
Sign in
Register

Keywords:

Jobs Category:

Select All

eTeam Corporate

eTeam United States

eTeam India

Job Type:

Select All

Direct Placement

Contract

Right to Hire

Country:

State:

Select All

Alaska

Alabama





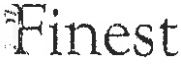

Arkansas

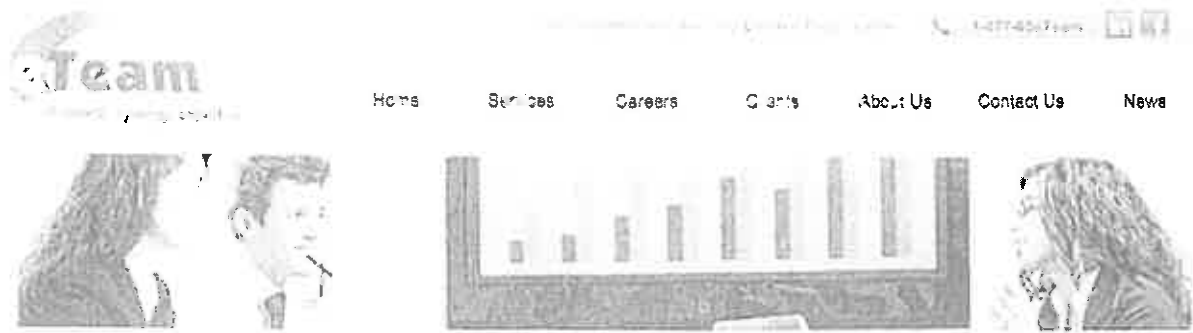
American Samoa

Zip Code:

Clients

Awards





India Job Opportunities



Keywords:

[Home](#)
[Sign In](#)
[Register](#)

Jobs Category:

[Select All](#)
[eTeam Corporate](#)
[eTeam United States](#)
[eTeam India](#)

Job Type:

[Select All](#)
[Direct Placement](#)
[Contract](#)
[Right to Hire](#)

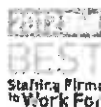
Country:

State:

[Select All](#)
[Alaska](#)
[Alabama](#)
[Arkansas](#)
[American Samoa](#)

Zip Code

Click



Finest

Top 100
 Technology Firms





About Us

eTeam was formed in 1997 with the goal of becoming the supplier of choice for clients, employees and contingent workers. Today, we are one of the largest staffing agencies in New Jersey, and one of the nation's best companies for working. Our Staffing Industry Analysts and New Jersey Business Wire are also an honored member of Deloitte's Technology Fast 50.

eTeam has over 25 years of experience in SOE temporary staffing services to provide permanent and force programs and projects in the U.S., Canada and abroad. Our clients include contractors, government, and private industry. Our ProCare Service Only program has been in the industry for over 10 years. Our costs, reduced risk and better service for Fortune 500 Companies, Large Specialty Contractors and Government Agencies.

Our Values

- Integrated as a Human Resource Enterprise
- Client, Client's Employer, Government Agencies and System Operators
- Client Needs and Satisfaction
- Employee and Client Satisfaction, Professionalism, Integrity and Professionalism
- Client and Employee Satisfaction, Integrity and Professionalism

Our Mission: To be among the top 100 employers for temporary and contingent workforce and SOE programs.

Our Motto: "We are the eTeam Difference."

Our Promise: "No Risk, No Reward."

Our Mantra: "We are the eTeam Difference."

Clients

CONTRACTOR



Finest

Global



SERVICES

CONTRACTOR

ABOUT

CONTRACTOR

GLOBAL OFFICES

CONTRACTOR



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Global Contingent Workforce Management

With over 100 years of experience, eTeam is the leading provider of contingent workforce solutions. We have a proven track record of helping our clients reduce costs, improve productivity, and increase their competitive advantage. Our services include:

- Industry Technology Advisory Services
- Project Management
- Temporary Staffing
- Contingent Staffing
- Executive Search
- Recruitment Consulting
- Human Capital Management
- Contract Management
- Payroll Services
- Time-Through Management

No Sell, Service Only

At eTeam, we are committed to providing the highest quality contingent workforce solutions to our clients. We have a proven track record of helping our clients reduce costs, improve productivity, and increase their competitive advantage. Our services include:

- Industry Technology Advisory Services
- Project Management
- Temporary Staffing
- Contingent Staffing
- Executive Search
- Recruitment Consulting
- Human Capital Management
- Contract Management
- Payroll Services
- Time-Through Management

2012 FORTUNE BEST Staffing Firms to Work For



Strategic Project Staffing and SOW Services

Strategic Project Staffing and SOW Services are the core of eTeam's business. We are a leading provider of strategic project staffing and SOW services, helping our clients achieve their business goals through the strategic use of people.

We provide a full range of strategic project staffing and SOW services to help our clients achieve their business goals. Our services include project staffing, SOW services, and project management. We have a proven track record of success in helping our clients achieve their business goals through the strategic use of people.

Strategic Project Staffing and SOW Services

- Project Staffing
- Project SOW Services
- Customized staffing and SOW solutions for your business
- Project management
- Project SOW services
- Project SOW services
- Project SOW services
- Project SOW services
- Project SOW services
- Project SOW services



Services

- Industry/Technology Advisory Services
- Project Management
- Project Sourcing
- Project Outsourcing
- Contingency Staffing
- Customized Training
- Human Capital Hiring
- Consulting to Hire
- Project SOW Services
- Project SOW Services



Strategic Project Staffing and SOW Services

- Customized staffing and SOW solutions for your business
- Project management
- Project SOW services
- Project SOW services
- Project SOW services
- Project SOW services
- Project SOW services
- Project SOW services
- Project SOW services
- Project SOW services

Strategic Project Staffing and SOW Services

- Project management
- Project SOW services
- Project SOW services
- Project SOW services
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- Project SOW services
- Project SOW services
- Project SOW services
- Project SOW services

We are a leading provider of strategic project staffing and SOW services, helping our clients achieve their business goals through the strategic use of people.

Contact Us

1-877-454-TEAM



Finest
in the industry

Only at
Technology Park 100







Careers

Do you want to join an exciting, growing company with opportunities for advancement? Have a rewarding career when you work with eTeam to provide world-class services and solutions to our clients.

At eTeam, you will be part of a team that provides the best IT services and solutions to our clients. We are looking for individuals who are passionate about technology and want to make a difference in the world. Our team is growing and we are looking for individuals who are passionate about technology and want to make a difference in the world. Our team is growing and we are looking for individuals who are passionate about technology and want to make a difference in the world.

Our eTeam values – **Simplicity, Creativity, Integrity, Independence, Respect, and Openness** – are a fundamental part of our culture and we are looking for individuals who are passionate about technology and want to make a difference in the world.

At eTeam, you will be part of a team that provides the best IT services and solutions to our clients. We are looking for individuals who are passionate about technology and want to make a difference in the world. Our team is growing and we are looking for individuals who are passionate about technology and want to make a difference in the world.

What We Offer

Everything you need to succeed in your career. Our "Day One" challenge is to get you up to speed on your new role. We will provide you with all the resources you need to be successful. We will provide you with all the resources you need to be successful. We will provide you with all the resources you need to be successful.

What We Offer

At eTeam, you will be part of a team that provides the best IT services and solutions to our clients.

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[Learn more about eTeam's career opportunities.](#)

Career Opportunities

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What We Offer

- Competitive salaries
- Excellent benefits
- Role-based rewards program
- Input in strategic decisions
- Formal induction program
- Working as part of a team
- Growing company
- Training and professional development
- Relational work environment

More on the Section



To learn more about the topic, please visit our [News Section](#).

What We Offer

Employee Testimonials

Click here to hear what eTeam's employees have to say in their own words.

"I have found within eTeam a medium to provide my high-end expertise and achieve efficient results. For over 10 years, I have found that eTeam is supportive, caring about the client, and providing excellent service. The best experience in the industry."

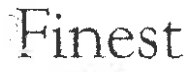
Jeffrey A. ...

"I was on the cusp of graduating from college and starting eTeam's industry specific training and mentoring program. I was working as a Team Lead at a Fortune 500 company. eTeam is where I belong!"

John A. ...

"eTeam has consistently provided my E&P subject matter expertise to their Portfolio 1000 clients and successfully helped them clients on strategic engagements. The engagements have been successful due to eTeam deploying the right experts for the clients. I would enjoy working on future projects with eTeam."

John A. ...
MBA, ...





Executive Leadership

1/1/2014
1/1/2014

Don Thompson has a passion for human efficiency and developing successful employees and organizations. He is a proven leader who develops the long-term strategy, vision, and tactical plan and motivates his team to get results. He is the driving force behind eTeam's success over the years and guardian of the company's commitment to its clients and employees.

A veteran of the technology arena, Don specializes in strategic planning, employee-client relationships, creating value-based processes, and innovation. He is the owner of the company and has a high degree of control. Don's primary focus is on building a strong system of human resources and St. Paul for the company and establishing a strong relationship with clients such as the Computer Sciences Corporation. He is a recipient of the Ernst and Young Entrepreneur of the Year Award.

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1/1/2014



Awards and Certifications

At eTeam, we are proud to have been recognized for our commitment to excellence in staffing and technology solutions. Our awards and certifications are a testament to our dedication to providing the best talent solutions for our clients.



2012 Best Staffing Firms to Work For Award

Staffing Industry Analysts, the premier global advisor on the staffing industry, has named eTeam as one of the "Best Staffing Firms to Work For" in the United States. This award is based on a survey of staffing professionals and is a testament to eTeam's commitment to providing the best talent solutions for our clients.

Staffing Industry Analysts, the premier global advisor on the staffing industry, has announced the results of the Best Staffing Firms to Work For survey at its annual Executive Forum. More than 17,000 staffing professionals participated.

Finest

— 2012

Details

2012 Finest Technology Award

2012 Finest Technology Award

Staffing Industry Analysts, the premier global advisor on the staffing industry, has named eTeam as one of the "Finest Technology" companies in the United States. This award is based on a survey of staffing professionals and is a testament to eTeam's commitment to providing the best talent solutions for our clients.

2012 Finest Technology Award

The 2012 Finest Technology Award is a recognition of eTeam's commitment to providing the best talent solutions for our clients. This award is based on a survey of staffing professionals and is a testament to eTeam's commitment to providing the best talent solutions for our clients.

Staffing Industry Analysts, the premier global advisor on the staffing industry, has named eTeam as one of the "Finest Technology" companies in the United States. This award is based on a survey of staffing professionals and is a testament to eTeam's commitment to providing the best talent solutions for our clients.

TOP BUSINESS 2012

2012 Top Business Award

2012 Top Business Award

2012 Top Business Award

2012 Top Business Award

2012 Top Business Award

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2012 Best Staffing Firms to Work For

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Follow

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eTeam named as Best Staffing Firm to Work For by Staffing Industry Analysts (http://www.sia.com) #eTeamInc

eTeam, Inc.
eTeam, Inc. named as Best Staffing Firm to Work For by Staffing Industry Analysts #eTeamInc

eTeam, Inc.
Thanks to everyone who visited our booth at #CWWS2014 - visit www.eteaminc.com to see how we can help you manage your SOW-based projects!

eTeam, Inc.
Manage global risk and compliance - stop by Booth 314 to find out how! (And enter to win an iPad 2 16GB) #eTeamInc

eTeam, Inc.
Run your global workforce - not yourself ragged. See how eTeam can help at Booth 314! #eTeamInc

eTeam, Inc.
Good morning! Stop by Booth 314, learn how eTeam can reduce risk and increase compliance, and enter to win an iPad!

eTeam, Inc.
Don't enter to win an iPad today? Stop by Booth 314 tomorrow! #eTeamInc

eTeam, Inc.
Learn more about eTeam's global workforce & SOW based solutions at Booth 314! #eTeamInc

eTeam, Inc.
Meet eTeam's principals and get your questions answered over cocktails! RSVP to www.eteaminc.com for an eTeam-sponsored H

eTeam, Inc.
eTeam is on Facebook! <http://ht.ly/6vDU2>

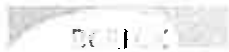
eTeam, Inc.
Going to CWWS2014? Join eTeam for appetizers, drinks and an informal meet and greet with its principals. <http://ht.ly/vCGw>



Case Studies

Prudential Select

Implemented a data archival strategy and system change; SAP ILM suite of products to archive online and offline critical production information from transactional data, thereby reducing storage costs and enhancing availability.



Conduct analysis, planning, architecture, and delivery of the 400GB+ email archive solution and integration technology initiatives for email archiving the corporate email archive of the client's customer relationship management system.



Provide planning and support for the client's project for the implementation of a new system to build a new business model for the client's business.



Planned, designed, implemented, and delivered data architecture solution for the client's business, including the client's business data architecture and the client's business data architecture.



Designed and implemented a quality assurance strategy to test web-based, mobile, and desktop applications.



Implemented a new data architecture using the TIFCO suite of products to enhance the client's business data architecture.



Designed and implemented a new data architecture to enhance the client's business data architecture.

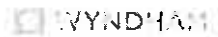


Architected, designed, and implemented a corporate data warehouse to enhance the client's business data architecture.

Provided data architecture and data warehousing services for the client's business data architecture.

Successful Implementations

SAP ILM Data Archiving
Business Intelligence Analysis, Planning, Architecture, and Data Delivery
Sales Reporting Governance Domain Expertise
Data Infrastructure Architecture and Recovery
Quality Assurance
Messaging Architecture
Data Warehousing
ERP Expertise
CRM Support
Contract Management



Provided subject matter and technical expertise for ERP and data warehouse projects, as well as general IT infrastructure and quality assurance.



Provided dedicated contingency staff support for ERP, CRM, data warehouse, and general IT infrastructure and quality assurance projects, as well as general IT infrastructure and quality assurance.

Client

Client



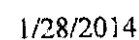
Finest



Client


Client

Client




N

REFERENCES



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Philanthropy

At eTeam, the social responsibility part of our culture. Each year, we contribute to charitable organizations around the globe.

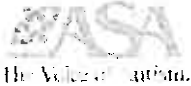
It is our commitment to our community and the world that we live in. We are proud to be a part of the global community and to contribute to the betterment of the world.

Philanthropic Philosophy


Employee Suggested Charitable Giving
Charitable Suggestion Charitable Giving
Volunteering Locally
Contributing Globally




Children International




Autism Society of America




Sankara Eye Foundation




American Cancer Society



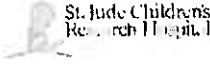
Muscular Dystrophy Association



Association for India's Development



Art of Living Foundation for Children



St. Jude Children's Research Hospital

Susan Komen for the Cure

http://www.eteaminc.com/about_us/philanthropy.html

1/28/2014



American Foundation for Disabled Children



American Diabetes Association

Client:

Award:



Client:

Award:

Award:



Clients

Why eTeam is your best IT partner choice

With eTeam on your team, you have a partner who has the commitment in your success and the expertise to make it happen. By choosing eTeam, our clients have been able to protect their talent acquisition goals and deliver SOA-/based projects that drive maximum ROI. eTeam's dedication with the assistance of their IT experts, leading industry-related staff that work with them to solve their problems in their own industry greatly reduces the time and money required to solve their most critical business problems. eTeam's commitment to their clients' success is evident in the way they work.

We provide our clients with 24/7/365-based services and solutions in SAP, talent management, quality assurance and advisory services. We discuss the statement of work, assume risks, and ensure that the work is done on time and on budget.

To make sure we can deliver the best service management, eTeam employs a regional office across the U.S., India, China, and the United Kingdom. Our clients are able to receive local support from our regional office or service that meets their requirements and still take advantage of the best talent available.

[Click here](#) to contact us and find out more about how to put eTeam on your team.

We provide our clients with:

- Cost Reduction
- Global Risk and Compliance Management
- Industry-Specific Expertise
- Commercial and Professional Expertise
- Corporate Diversity

More on this Section



To learn more about this topic, please visit our [News](#) section.

Client Testimonials:

"eTeam is an IT Partner and implementer for our Oracle ERP implementation. eTeam has demonstrated not only technical skills but also the industry knowledge which significantly helps them to add value to our business."

Director of Software Development, Customer

"We were very satisfied with the eTeam project and eTeam was able to deliver experienced consultants with Vignette SQL Server experience which was hard to find in the industry at the time. eTeam delivered some results. We would definitely consider a future engagement with eTeam. We will be back."

Director of Software Development, Client

"eTeam behaves by participating itself in the various phases of the projects, which gives them an edge over their competitors. This has been recognized by the officers, internally."

"eTeam and their staff of business consultants are a key in our project."

CIU National Medical, Health, and

"eTeam has consistently met key performance metrics set by our organization in providing value based consulting services."

**Director of Business & Computer Services
City of Miami**

"eTeam has helped me in my projects in the areas of data warehousing and business intelligence for HSBC.com (an HSBC Bank company based in NY-USA). One of my projects required expertise in Cognos tool set to implement a project which was to carry a web based business intelligence project to support a worldwide solution of Inland Banking and to train the global users of this system. eTeam was asked to put a quick ramp up to the usage of the system and to collect the business intelligence data based on the handling of the information provided by the system. eTeam has shown expertise in the areas of data warehousing and business intelligence. They have provided me with exceptional talent in Cognos. One of our managers who received training from business and technology leaders at eTeam and the training program on our own premises and delivered a training program for more than 15 users from multiple countries. This resulted in training a diverse audience on a budget, which was very cost effective. I would recommend eTeam to any financial services company who is looking for a niche vendor in data warehousing and business intelligence projects."

Senior Corporate Executive - HSBC Bank

"Dea Health Plan has always undertaken major initiatives to drive revenue and improve efficiency. We have used eTeam in niche daily management and data warehousing initiatives. eTeam has been an agile partner who has always delivered by providing sound recommendations on business and technology matters."

**John Quinn, Director of Technical Services
Dea Health Plan**

Hear our clients describe in their own words how having eTeam on their team has contributed to the success of their companies by

Clients
Atlanta



Clients | eTeam

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August 21st 2011, 10:00 AM

August 21st 2011, 10:00 AM

MSI, which is the third largest IT services provider in the U.S. by structured contingent workforce program, exceed \$1.6 billion and are one of a handful of companies that could capture just a tenth of a percent of this M&P pie. It would []

August 21st 2011, 10:00 AM

August 21st 2011, 10:00 AM

Service Corporation has selected eTeam as a primary supplier to assist in providing a variety of insurance and other services to its clients. eTeam is a leading provider of IT and professional laboratory needs.

August 21st 2011, 10:00 AM

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CATEGORIES

Select Category

ARCHIVES

Select Month

WORK AT ETEAM

Working for a great company like eTeam, where you can find a great job, is just one of the ways our staff can provide a great service to our clients. We are looking for people who are looking for a great job, and we are looking for people who are looking for a great job. We are looking for people who are looking for a great job, and we are looking for people who are looking for a great job.

For more information, please contact us at []

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